

MULTI-AGENCIES
RESOURCE CENTER

Calcasieu Parish Police Jury
Office of Juvenile Justice
Services



DEMOGRAPHICS/STRUCTURE

Population

205,282

Median Household Income

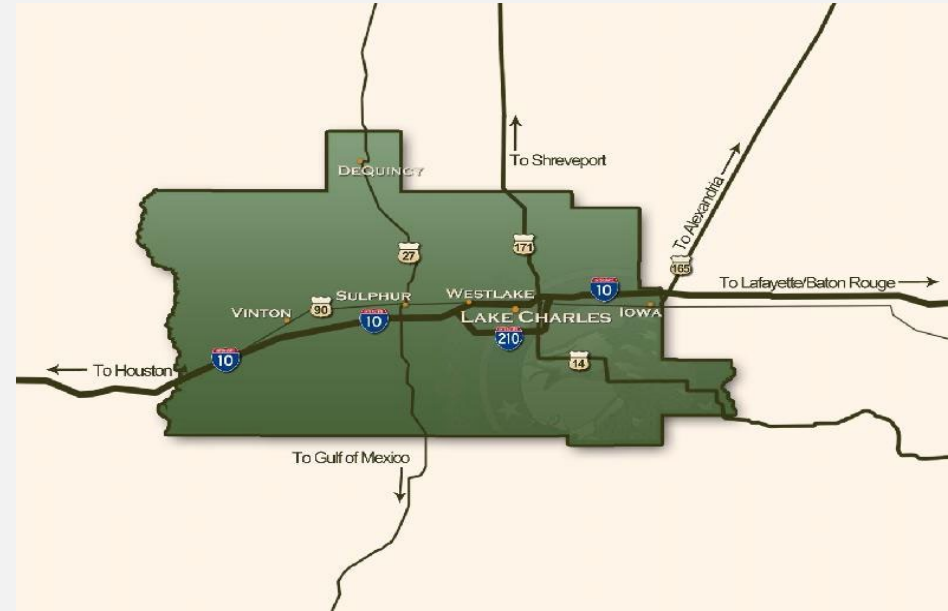
\$59,470 (Poverty Percentage, 18.3)

Race and Ethnic Categories (2021)

White:	70.7%
African American:	25.1%
Hispanic or Latino:	4.2%
Asian:	1.5%
American/Alaskan Native:	.6%
Native Hawaiian/Pacific Islander:	.1%

Juvenile Services:

- Serves six municipalities and nine law enforcement agencies
- Works under the supervision of the Calcasieu Parish Police Jury and serves our Juvenile and Family court through a memorandum of understanding.



AGENCY SERVICES

Detention

- 38 bed, single room occupancy, facility

Probation Department

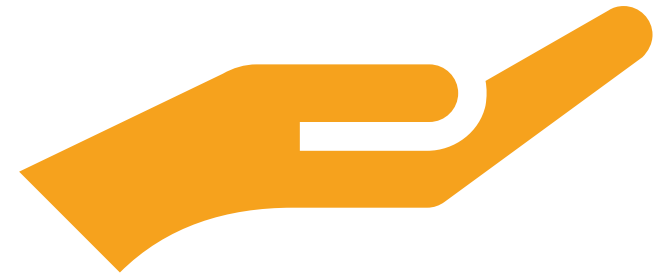
- Supervised Adjudicated Youth 10-17

Families in Need of Services (FINS) and TASC

- Ungovernable,
Runaway, Truant

AGENCY SERVICES

- Multi-Agency Resource Center (MARC)
 - Assessment Center
 - Single Point of Contact
 - Front End Service Support
 - Referral Sources
 - Law Enforcement, Schools, Community Providers, Families





The Need For Off Ramps

“If we don’t work with young people early-on, they will likely return with new circumstances that leave them and us with less productive options”

ASSESSMENT CENTER FUNCTIONS

Connector

- Identify the individual and family needs.
- Facilitate access to the appropriate services, supports, and resources in the community.

Convener

- Bring community and system stakeholders together.
- Facilitate efficient use of existing resources.
- Develop community capacity for providing services and supports.





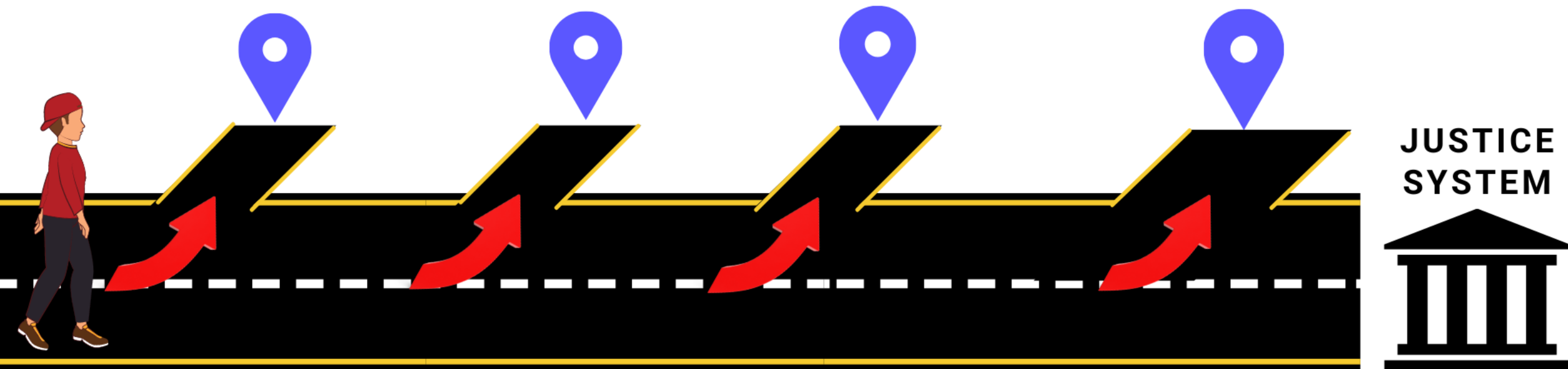
=Assessment
Center

**BEFORE
POLICE
CONTACT**

**POLICE
CONTACT:
NO CITATION**

**POLICE
CONTACT:
CITE & RELEASE**

**POLICE CONTACT:
ARREST AND/OR
DETAINED**



- Schools
- Youth
- Family
- Hospitals
- Community

- Status offenses
- Family conflict
- Misdemeanors
- Community-determined criteria

- Misdemeanors
- Felonies
- Community-determined criteria

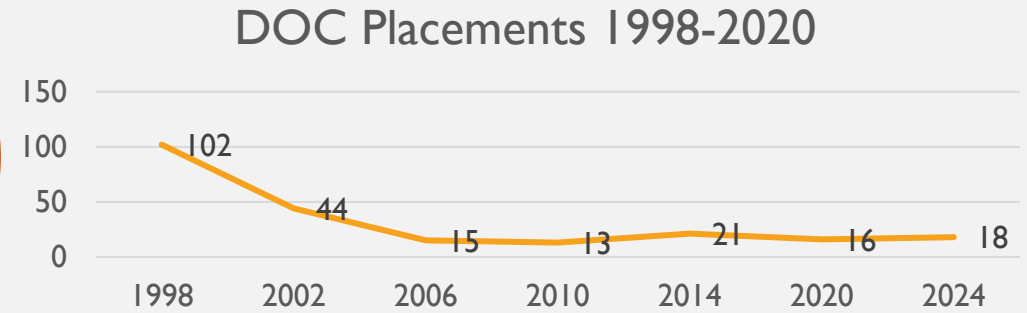
- Felonies
- Community-determined criteria

ASSESSMENTS CENTERS AS OFF-RAMPS TO THE JUSTICE SYSTEM

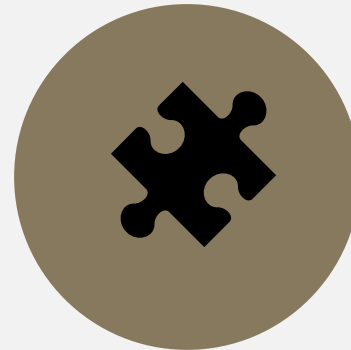
HOW DID WE GET HERE?



Formal Reform
Began In 2000



Intervention Avenues
For System Involved
Youth



**We Were Still Missing
Something**

“THE NEED FOR CHANGE”

USING ONESELF AS AN INSTRUMENT (2010)

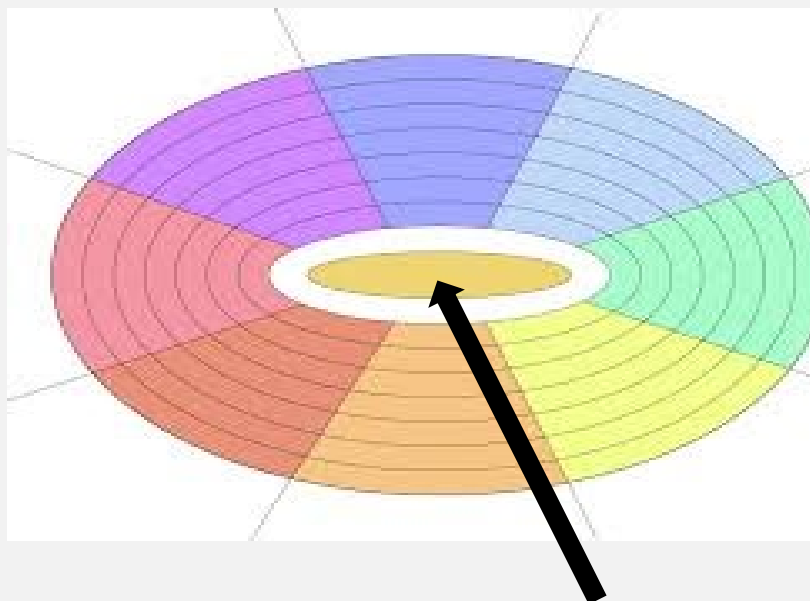
- Youth referred to court and/or to detention was not decreasing
- We were not always focusing on the “right kids”
- We were not providing effective services to our kids
- When we were, timely access was not guaranteed
- Youth had to get in trouble to access supports?
- Timing in our parish was ripe for change



COLLABORATION RESULTS BASED & DATA DRIVEN

- Families
- Community
- Schools
- Child Protection
- Parents
- Law Enforcement
- District Attorneys
- Judges
- Probation

Results in The Center



For All Calcasieu Parish Youth To
Be Happy Healthy And Successful

MARC BENEFITS 2011

Law Enforcement:

- Eliminate time spent waiting on parents to arrive at the station/location.
- Fast Custody Exchange – Goal is 10 minutes or less.
- Assistance in dealing with Status Offenders.
- Reduce recidivism.
- 24 hour “Help Line”

MARC BENEFITS 2011

Community

- Non-traditional hours. (Mon-Sat 8am-12am)
- Faster processing times from arrest to intake.
- Immediate assistance without system involvement.
- Family Driven Interventions and Support Referrals.
- Single Entry Point to reduce service duplication.
- Pooling of resources to save Taxpayer Dollars.
- Data driven and modified to address community needs.

VERA OUTCOME STUDY

IS ANYONE BETTER OFF? (2013)

Case processing decreased from 17 days to 3.9 days
(For Youth Referred Directly)

Chances of re-offense decreased from 26% to 12%

Status Referrals decreased fivefold

ADAPTIVE LEADERSHIP

CHANGE OF COURSE THROUGH COLLABORATION (2014)

Do kids really have to be arrested, handcuffed, and placed in the back of a patrol car to get timely services? Is there a better way?

Redefining the MARC Through Adaptive Leadership



WALK-IN SERVICES (2014)

ONESELF AS AN INSTRUMENT OF CHANGE

Schools Partnership

- Immediate support for youth in crisis

Parent Collaboration

- ***Don't call LE, Call Us*** (System Youth Too)

Law Enforcement Discretion

- Timely support without arrest/detainment

Community Providers

- After hours Intervention Support (Safety Plan)

Child Protection Services

- Neutral resource site for families

HOW DID WE GET/KEEP BUY IN?

SUSTAINING HIGH ACTION/HIGH ALIGNMENT (2015)



Shift
Meetings



Community
Meetings



School &
Principal Ed



Service
Provider
Inservice's



“Thank You”
Emails



Probation
Partnership

M.A.R.C. COMMUNITY CARDS

MESSAGE “CALL US FIRST”







Multi-Agency Resource Center

Calcasieu Parish Police Jury
Office of Juvenile Justice Services

It's Ok to Ask for Help

No Problem Is Too Big or Too Small

How we can assist:

-  Offer a single connection point for families to access community supports and resources in a timely manner
-  Support families with basic needs, behavioral and mental health services, crisis interventions, substance use, life skills, and mentoring
-  Work hand in hand with families to come up with the best solution catered to their individual needs
-  Nontraditional hours of operation ensure convenience for families to access the MARC

See back for ways to access MARC services





MARC Center Access

Offering Help at No Cost with No Wait

No appointment necessary, just come on in

Ways to Access Support

-  Walk-In at 3581 East Prien Lake Road
-  Call us at 337-721-3971
-  Email us at MARC@CPPJ.net

Hours of Operation

Monday through Saturday 8am – 2am

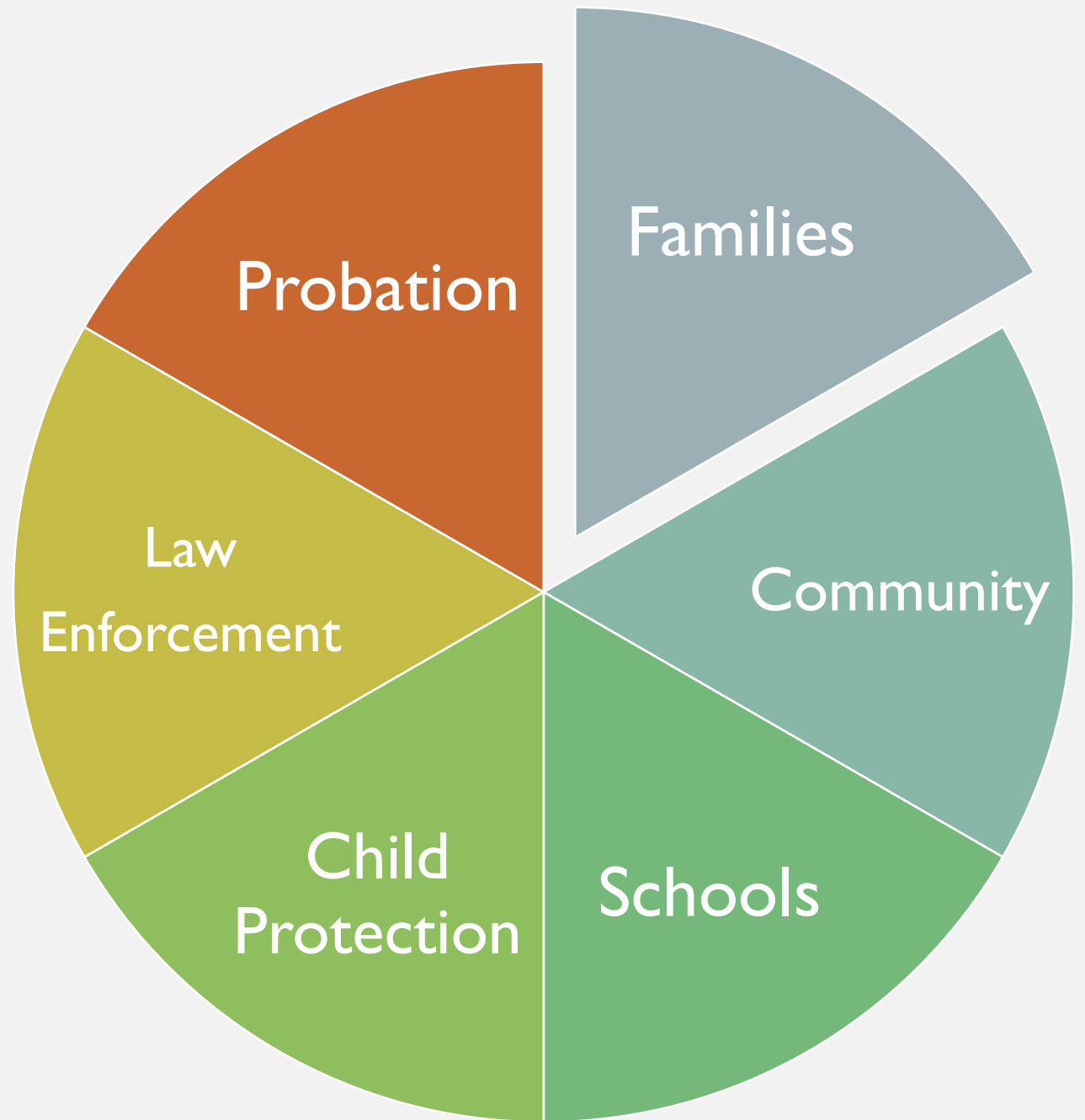
Sunday 1pm – 11pm

Calcasieu Parish Police Jury
Office of Juvenile Justice Services



STAYING FOCUSED ON RESULTS

For All Youth In Calcasieu
Parish To Be Happy, Healthy,
and Successful



MEANINGFUL IMPACT

WE CAN ALL BE INSTRUMENTS OF CHANGE

Without A Formal/Informal Referral A Youth:



Cannot Be Placed In
Detention



Cannot Be
Petitioned To Court



Cannot Be Placed
On Probation



Cannot Enter/Go
Deeper In The
System

TRUST

HAPPY

School System

Child Welfare

Law Enforcement

HEALTHY

Community

Courts

Families

OJJS Team

Public Defenders Office

District Attorney's Office

SUCCESSFUL

2024

COMPARED TO 2014 (BENCHMARK)



Petitions Down
68%



Status Referrals
Down 67%

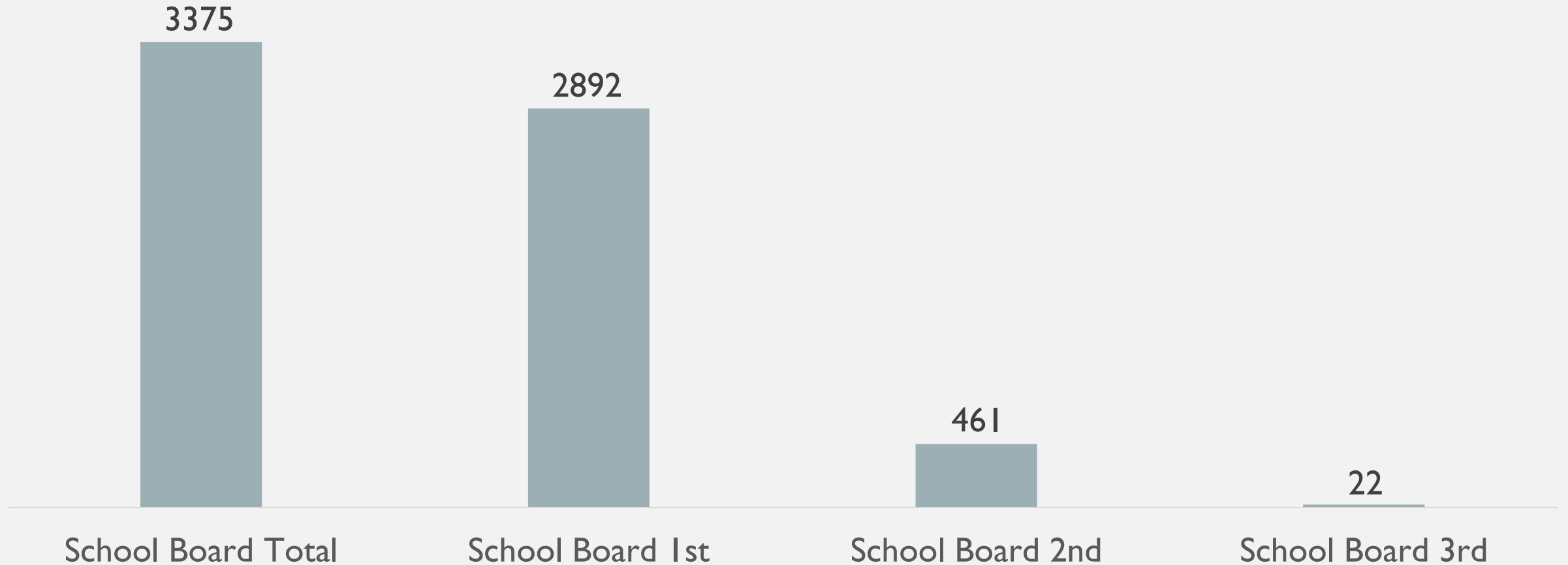


Del Div. Up
64%

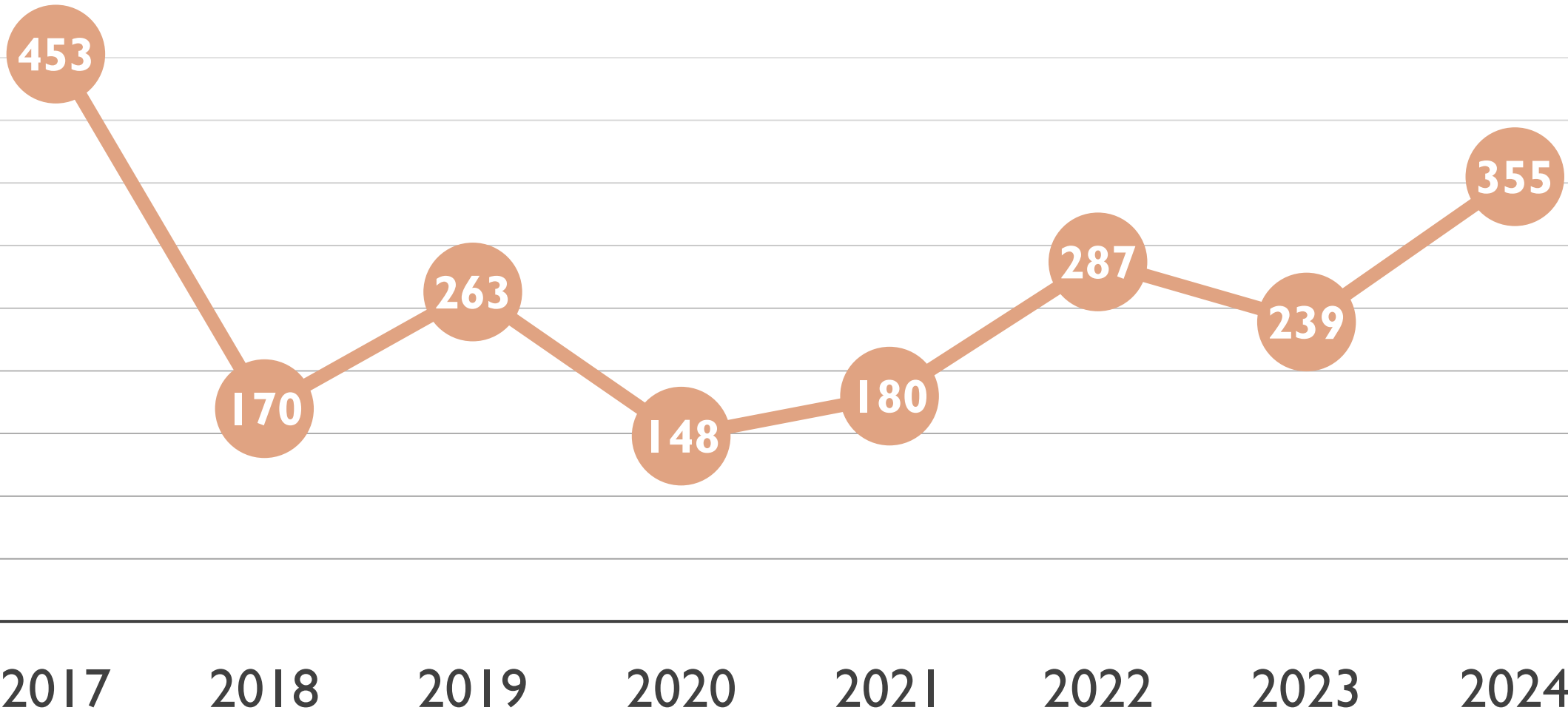


Detention
Placements Down
73%

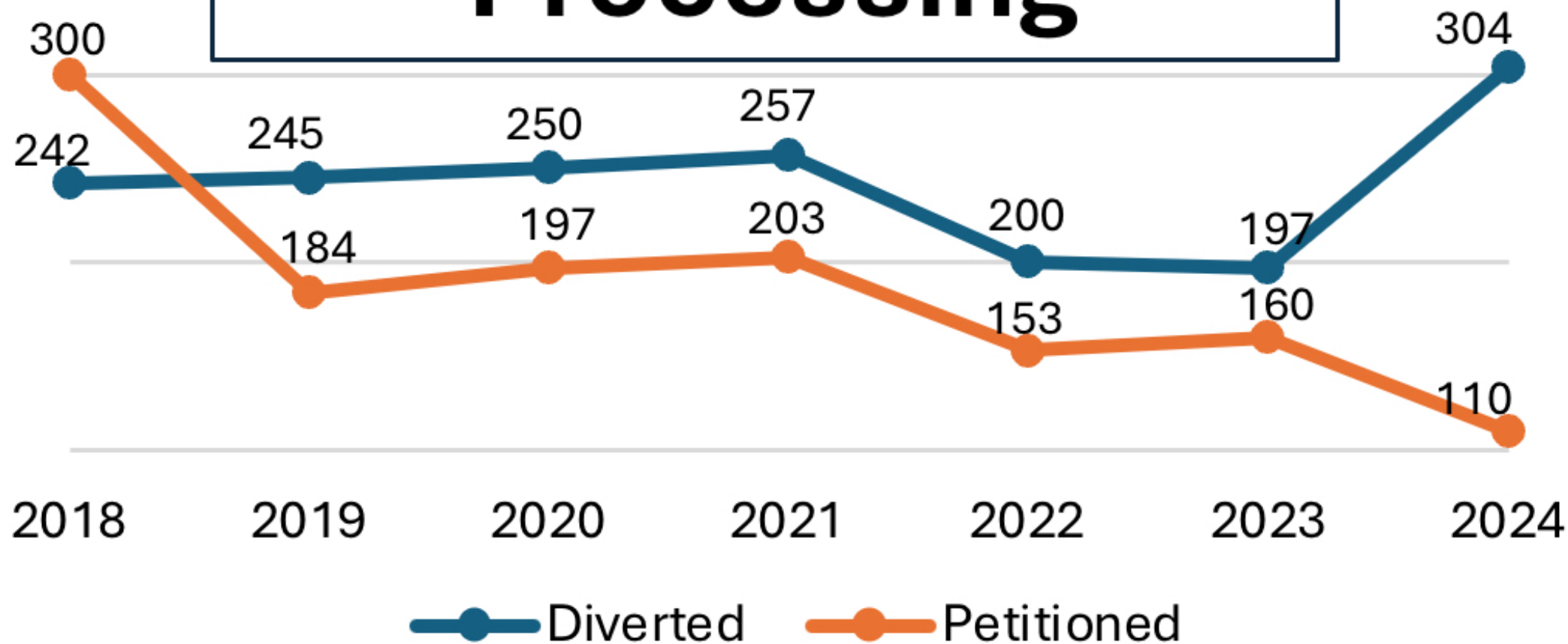
MARC CENTER SCHOOL WALK-IN REFERRALS



Status Offense Diversions



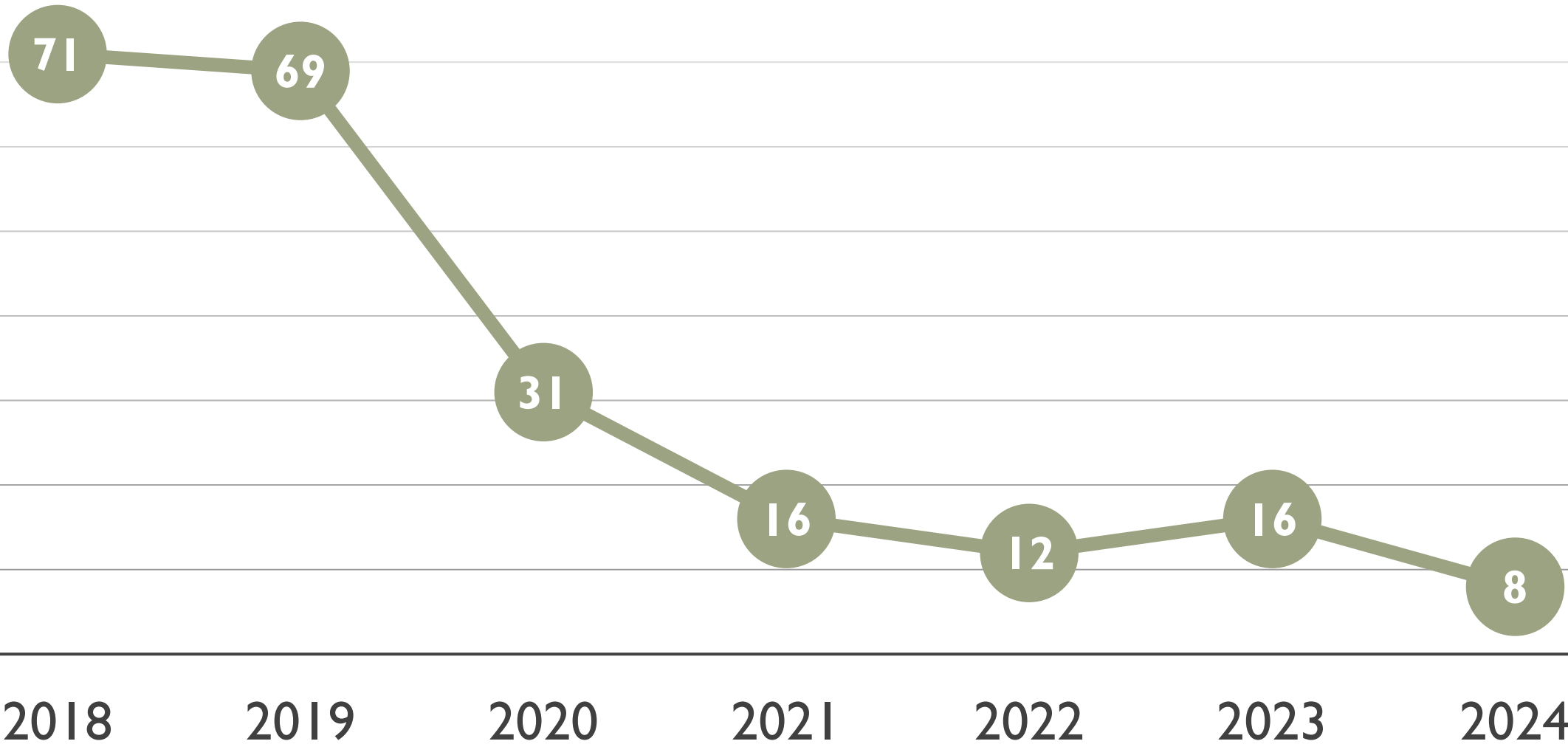
Diversion vs Formal Processing



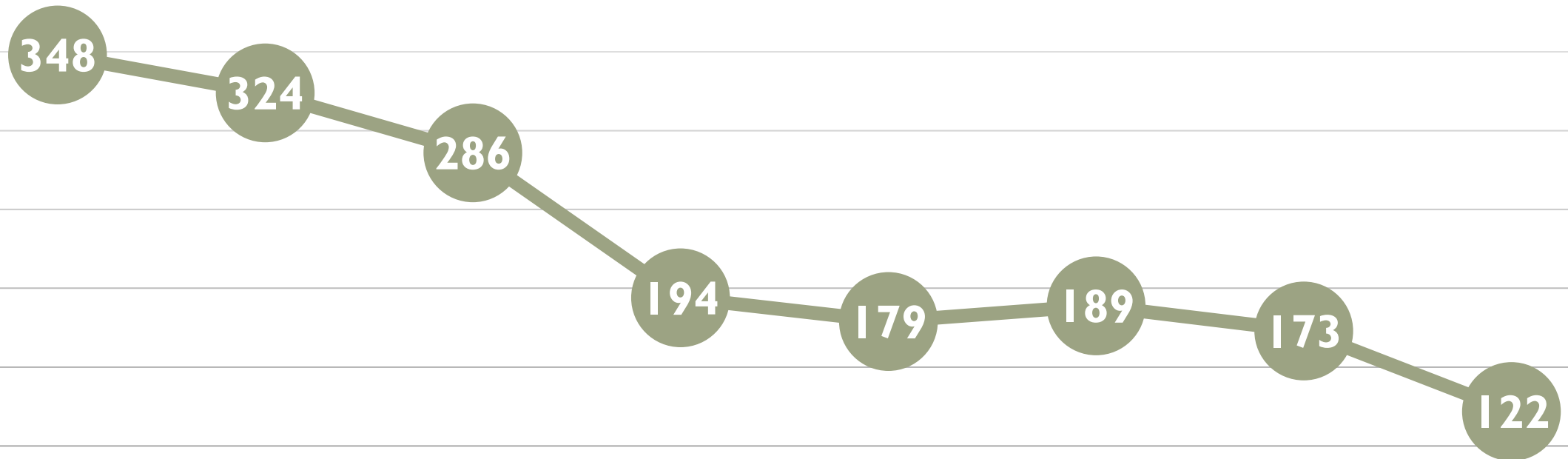
PROBATION CASELOADS

- 117 Active Cases
- 413 in 2017

Probation Violation Book-Ins



Detention Admissions



2017

2018

2019

2020

2021

2022

2023

2024

Total Youth Placements by Race



Multi-Agency Resource Center (MARC)

The MARC was a vision of a local collaborative after identifying a gap in front end supports for our community youth and families.

Two-Fold Vision:

- 1) To pool already existing community resources in one location for families to access
- 2) To provide timely access to those existing resources that best meet the family-identified needs

How Are Our Children? (How well are we doing)

Since opening our doors in 2011 we have served 20,057 youth:

- Providing 44% of all with immediate support (in hours)
- Diverting 87% of all presented to our Agency from formal processing
- Keeping 36% from even light touch justice system involvement

20,057 
Total Number of Families Served

17,503 
Diverted from Court

8,869 
Offered Immediate Assistance

7,303 
Diverted from the System



2024
COMPARED TO 2014 (BENCHMARK)



Agency Employees Down 6%

MARC Employees increased from 7 to 12, even with the overall reduction



Court Expediting Officer

Help Expedite New Youth Through the Court Process



Absorbed ATD Officer

GPS Monitoring from \$42,000 to \$9,000

LESSONS LEARNED

- Collaboration through Common Results is key
- If the only tool you have is a hammer..
- Let the Data guide you to your desired results
- Though Adaptive Leadership, challenges can be overcome, together
- Results should be Equitable for all, if not the Disparities Must Be Addressed



FOR ALL CALCASIEU PARISH YOUTH TO BE HAPPY, HEALTHY AND SUCCESSFUL

Anthony Celestine OJJS Director
Joshua Campbell Assistant Director

- **Calcasieu Parish Police Jury**
- **Office of Juvenile Justice Services**
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- **Email: OJJS@cppj.net**

